

# **ANNUAL POLICING PLAN FOR THE YEAR 2016-17**



**DISTRICT BAHAWALPUR**

**District Police Officer  
Bahawalpur**



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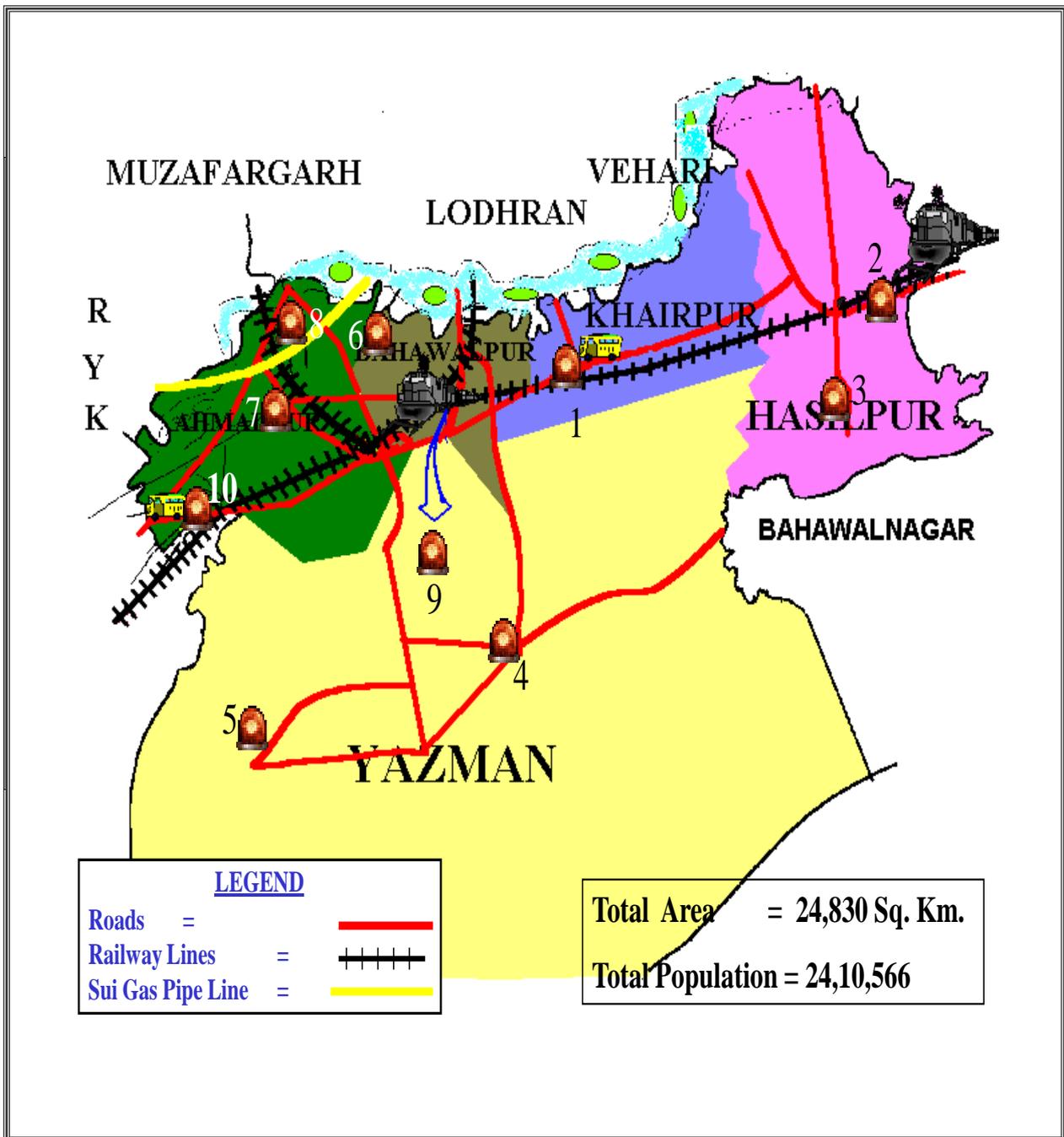
## **WAYFOREWORD**

With the changing scenario of the world, quality policing has emerged as an essential ingredient to maintain law & order situation and to create a crime free environment. With changing modus-operandi and use of sophisticated weapons by the criminals, there was need to equip the police with modern gadgets and means so that the criminals could be dealt with iron hands. Now the resources have increased because of better means of communication and more vehicles, quality policing by minimizing the response time and quick action, better control over crime has also become possible.

Ongoing policing plan for the year 2016-2017 is an elaboration of performance, achievements and further targets of police of this district. The paramount importance shall be given in consultation with the people, more training to the force to fight against crime with commitment, dedication and devotion.

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# MAP OF DISTRICT BAHAWALPUR



**Total Area = 24,830 Sq. Km.**  
**Total Population = 42,10,566**

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# GENERAL DESCRIPTION OF THE DISTRICT

## Brief History

The present district of Bahawalpur was previously known as "*Bahmanabad*". In 1729 Nawab Amir Sir Sadiq Muhammad Khan Abbasi conquered it. His son Nawab Amir Bahawal Khan when came into power, he established capital of his State at Bahmanabad and named it after his own name as Bahawalpur. Accordingly, the whole State owned by him was also named as Bahawalpur State. Being populated by Muslims in majority, the ruler of the State opted for Pakistan in the year 1947. The present Bahawalpur District was created on 14<sup>th</sup> October 1955.

The district consists of following 6 Sub-Divisions namely:

- i) City Bahawalpur.
- ii) Sadar Bahawalpur.
- iii) Yazman.
- iv) Ahmedpur East.
- v) Hasilpur.
- vi) Khairpur Tamewali.

### District Profile

District Established in	=	14 Oct 1955 AD
Population	=	4.2 Million (estimated)
Area	=	24,830 Sq K.Ms
Density	=	108.7 Person/sq:Ms.Av
Villages	=	714
Union Councils	=	107 + Cantonment
Literacy rate	=	48.10 %
Tehsils	=	06
Main Occupation	=	Agriculture, Industry, Trade
Road Network	=	2401 K.M
National Airport	=	01
Railway Lines	=	210 K.M
River Indus	=	10 K.M
River Sutlej	=	200 K.M
Police Sub-divisions	=	06
Police Stations	=	24
Police Posts	=	11
Total Patrolling Posts	=	17
Functional	=	17
Non functional	=	-
Police Population Ratio	=	1:1580
Crime Population Ratio	=	1:525
Average Annual Crime	=	8075

### Location

The territory of Bahawalpur district lies between the latitude of 27-48 to 29-50 North and between the longitudes of 70-54 to 70-50 East. The district forms one of the southern parts of the Province of Punjab and is situated almost in the center of the country at the eastern border at an elevation of 152 meters from the sea level. The general slope of the district towards the sea is gentle, with an average gradient of 0.19 meter a kilometer. The average length from north to south is about 178 kilometers and breadth from east to west is 139 Kilometers.

### Boundaries

North	=	Bahawalnagar District
South	=	Rahimyar Khan District
West	=	Vehari , Lodhran , Muzaffargarh Districts
East	=	Indian Border (220 Kilometer)

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# PHYSICAL FEATURES AND TOPOGRAPHY

## Physical Features.

The district Bahawalpur is land locked. In the South and South East, the Cholistan reaches the Indian border whereas in the north it runs parallel to the southern part of the Punjab plains and river Satluj makes common border with the Lodhran, Muzaffargarh and Vehari Districts.

## Topography.

The district Bahawalpur topologically can be divided into three parts i.e. riverine, plain and desert areas. The riverine area lies close to the river Satluj which flows from the north along its boundary with Vehari, Lodhran, Multan and Muzaffargarh districts. The area is inundated during floods. The irrigated track is higher than the riverine area. Most of the land has been brought under cultivation. The desert area is known as "*Cholistan*". It lies to the south and east of the irrigated track and north of the desert of Bikanir and Jaisalmer of India. It extends along the entire eastern boundary of Bahawalnagar district in the North and Rahimyar Khan district in the south. The surface of the desert consists of a succession of sand dunes rising at some places.

The barren tract of Cholistan/Rohi is inhabited by nomadic shepherds. It is actually a part of Indian desert known as "*Thar*". Cholistan, means waterless-waste land, has been declared as game reserve where jeep rallies also take place regularly.

The former Bahawalpur State, which consisted of only two districts namely Bahawalpur and Rahimyar Khan, was later on divided into three districts with the addition of Bahawalnagar District.

Before 1866, there was no Police Department in the Old Bahawalpur State. The regular Police Department came into being in 1867. Then, for the first time, Police Stations were established in Bahawalpur. The District Headquarters lies on the main Lahore - Karachi Railway line of Pakistan Railways. The Karachi, Lahore, Peshawar Road (KLP Road) also passes through it. It is also linked with Karachi, Lahore and Islamabad through P.I.A.

## Nature of Crimes committed in the District

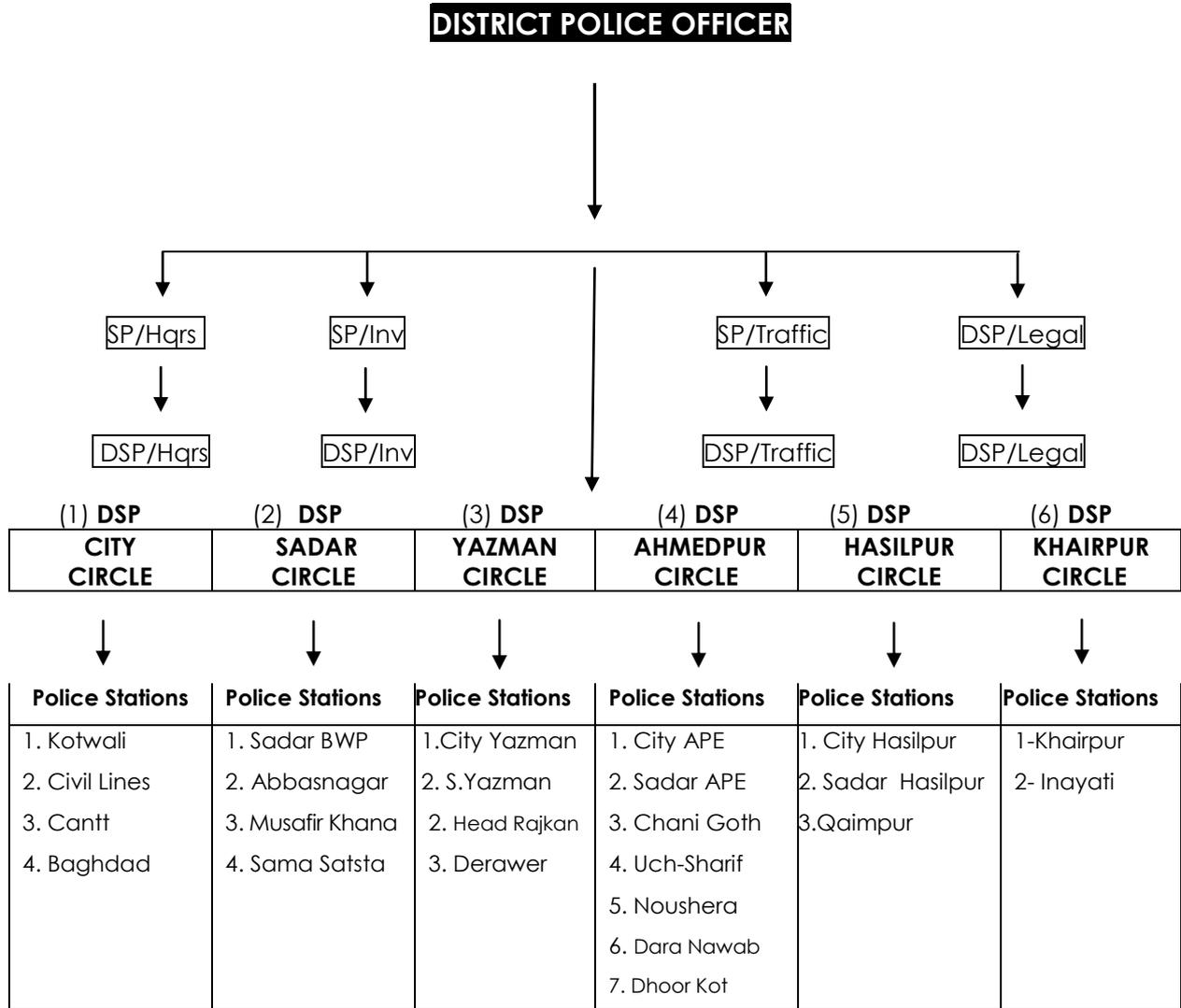
Like most of the Districts, the riverine areas are infested with cattle-lifters. As one goes towards cities, the crime of vehicle theft, motorcycle snatching and burglary is more predominant.

Although the system of "*Rassagiri*" does not exist in the District, yet some "*Zamindars*" sitting in riverine belt provide shelter to the cattle-lifters. However, due to persistent campaigns launched against the rustlers, the incidents of cattle lifting have decreased. Being a large district, it has crime of every nature e.g. murder, abduction, rape, dacoity, robbery and theft. Like other major cities of the province, Bahawalpur is facing the phenomena of street crime as well.

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# ORGANIZATIONAL SET UP

## District Police Bahawalpur



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# CRIME ANALYSIS

## Crime

During the period under review (01.07.2015 to 30.06.2016 and 01-07-2016 to 30-06-2017) 6748 cases were registered as against 8226 cases registered during the corresponding period of the last year, showing increase of 1478 cases. The head wise fluctuation is as under:

### Crime against Person

Sr. No.	Heads	01.07.16 to 30.06.17	01.07.15 to 30.06.16	Diff:
1	Murder	108	85	+23
2	Attempted Murder	91	109	-18
3	Hurt	331	340	-9
4	Kidnapping/Abduction	341	404	-63
5	Rape/Gang Rape	143	138	+5
6	Kidnapping for Ransom	1	-	+1
7	M.V. fatal Accident	92	34	+58
8	M.V. Non-fatal Accident	95	71	+24
<b>Total</b>		<b>1202</b>	<b>1181</b>	<b>+21</b>

### Crime against Property

Sr. No.	Heads	01.07.16 to 30.06.17	01.07.15 to 30.06.16	Diff:
1	Dacoity all type	6	8	-2
2	Robbery all type	153	160	-7
3	Burglary	253	279	-26
4	382 PPC	16	43	-27
5	Vehicle Theft/Motor Cycle Theft	273	421	-148
6	Cattle Theft	179	150	+29
7	Ordinary Theft	430	398	+32
8	411 PPC	22	14	+8
<b>Total</b>		<b>1332</b>	<b>1473</b>	<b>-141</b>

## Policing Priorities

- i. Prevention of crime through proactive Methodology
- ii. Improvement in overall operational capability
- iii. Identifying, assessing, deciding and implementing new and improved crime prevention measures.
- iv. Intensified patrolling by Watch & Ward
- v. Result oriented pro-active crime preventing measures
- vi. SOPs for the prevention of sabotage/terrorism
- vii. Extended co-ordination with intelligence agencies

- viii. Interaction between watch & ward, investigation and patrolling posts staff in order to maximum control over law & order
- ix. Holding of *Nakabandies* and general holdups
- x. Maintenance of history sheets of hardened criminals and habitual offenders
- xi. Improved efficiency/output of Rescue-15 centers by reducing response time
- xii. Identification of crime pockets and their removal
- xiii. Elimination of networks of criminals
- xiv. Promotion of inter district police co-ordinations
- xv. Community Policing
- xvi. Computerization record of criminals
- xvii. Elimination of social evils
- xviii. Improve intelligence collections
- xix. Improve police image
- xx. Reduce traffic incidents
- xxi. Improve police training

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# MAJOR ACHIEVEMENTS (2016-2017)

## Head Money POs Arrested

### 1. PO Arrested with Head Money

A- Malik Mukhtiar Hussain @ Mukhtiar s/o Mureed Hussain caste Arian r/o Choranga Sindh Janoobi, House No.17, Street No.1, Mohallah Azizabad Colony, Dera Ghazi Khan, placed in Black Book at Sr. No.29, New edition, has been arrested in this district and found involved in following cases:

- i. Case FIR No.519/11 dated 02.08.2011 u/s 365-A/395 PPC PS Cantt. District Bahawalpur.
- ii. Case FIR No.732/11 dated 03.10.2011 u/s 324/353/186/216/400 PPC PS Saddar D.G Khan.
- iii. Case FIR No.20/13 dated 26.01.13 u/s 365-A/395 PPC PS Dharama D.G Khan.
- iv. Case FIR No.56/13 dated 12.02.2013 u/s 395/365/353/186/148/149 PPC,  $\frac{3}{4}$  Explosive Act PS Choti D.G Khan.

B- Muhammad Sajid Iqbal s/o Muhammad Iqbal Heral r/o Gillapur Log Banghla Midranja Kot Momin District Sargodha placed in Black Book 3<sup>rd</sup> edition at Sr. No. 125, year 2013-2014, has been arrested in this district and found involved in case FIR No. 482 dated 23.08.2010 u/s 392/411 and case FIR No.483 dated 23.08.2010 u/s 302/324/353/186/34 PS Kot Momin.

C- Muhammad Nawaz s/o Mousa Khan caste Gondal r/o Farooqabad Sheikhpura involved in case FIR No.350/15 dated 12.12.2015 u/s 392 PPC PS Cantt. District Bahawalpur has been arrested in this district.

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# GOALS/TARGETS TO BE ACHIEVED

## Targets

CRIME	Comparison (2016-17/2015-16)	Targets
<b>Murder</b>	108/85	35 % Reduction Through i. Arrest of P.Os ii. Dispute Reservation iii. Recover Illicit Weapons iv. Prompt Prosecution v. Effective preventive Action
<b>Attempted Murder</b>	91/109	
<b>Hurt</b>	331/340	
<b>Rape</b>	143/138	i. Prompt medical of victim. ii. DNA Test. iii. Effective follow up iv. Liaison with NGOs

## Property

CRIME	Comparison (2016-17/2015-16)	Targets
<b>Dacoity</b>	06/08	36 % Reduction through aggressive crime control policy. i. Arrest of P.Os ii. Intensified patrolling iii. Recover Illicit Weapons. iv. Prompt Prosecution. v. General holdup. vi. Maintenance of history sheets of criminals. vii. Elimination of un-registered vehicles. viii. Proactive crime control policy by keeping a close watch over active criminals. ix. Random holding of Naka bandies and impounding of Motorcycles plying without Number Plate, documents. x. Patrolling on Motorcycles. xi. Surveillance of criminals having previous record of these crimes.
<b>Robbery</b>	153/160	
<b>Theft</b>	430/398	i. Effective patrolling. ii. Foot tracking system iii. Surveillance of habitual offenders iv. Maintenance of history sheets of habitual criminals. v. <i>Thekari Pehra</i>
<b>Burglary</b>	253/279	i. Patrolling on motorcycles in residential areas at vulnerable times. ii. Close watch on recorded burglars.

<b>Cases under Anti-Terrorism Act.</b>	Total 07 cases have been registered and sent up in ATA Court.	<ol style="list-style-type: none"> <li>i. Close surveillance on the activists of proscribed organizations.</li> <li>ii. Complete record regarding relatives/visitors of under trial sectarian accused.</li> <li>iii. Strict action against harbourers of sectarian terrorists.</li> <li>iv. Security of mosques, <i>Imam Bargahs</i>, Churches and other places of worship of minorities.</li> <li>v. Afghan Trained Boys (ATBs) will be kept under surveillance and their lists will be periodically updated.</li> <li>vi. Persons on hit or possible targets will be briefed properly in order to avoid any toward incident.</li> <li>vii. The paper briefing of the likely target persons.</li> <li>viii. Use of modern devices and techniques during investigation.</li> <li>ix. Installation of CCTV Cameras at vulnerable points.</li> <li>x. Close surveillance of 4<sup>th</sup> Schedulers.</li> <li>xi. Strict implementation of new amended laws of 2015.</li> <li>xii. Fool proof security of sensitive points, installations, buildings and offices.</li> <li>xiii. Intelligence sharing with sister intelligence agencies.</li> <li>xiv. Establishments of pickets all entry and exit point of the city.</li> <li>xv. Proper combing of hotel, guest houses, <i>Saraes</i> &amp; rented houses.</li> </ol>
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<b>Reduction of Complaints against police.</b>	55 %	<ol style="list-style-type: none"> <li>i. Availability of senior officers to public</li> <li>ii. Easy access to DPO/SDPO &amp; SHO facility of Rescue-15 Centers</li> <li>iii. Establishment of CPLC at District Level.</li> <li>iv. Open <i>Katchehries</i></li> </ol>
<b>Motivation of Police Force</b>		<ol style="list-style-type: none"> <li>i. Distribution of Cash Reward.</li> <li>ii. Commendation Certificates</li> </ol>

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# **ACTION PLAN TO BE ADOPTED FOR ACHIEVING THE GOALS**

## **Drive against hardened criminals**

Concrete steps will be taken for the arrest of proclaimed offenders and absconders of cases of murder, robbery, dacoity and kidnapping for ransom by updating lists, crackdown on hide outs, completion of record and by name allocation of P.Os to dedicated teams. Following procedural measures will be taken to achieve maximum results:

- i) Proceedings u/s 88 CrPC are being initiated against all proclaimed offenders.
- ii) Action u/s 514 CrPC against sureties of court absconders.
- iii) Daily supervision of campaign with strict accountability.
- iv) Fixation of head money for hardened P.Os/terrorists.
- v) Publicity of P.Os with photographs in print/electric media.
- vi) Establishment of dedicated teams.

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## MAINTENANCE OF PUBLIC ORDER

Following guidelines are mandatory to follow in order to maintain public order:

- i) Maintenance of public peace and order during public protests, power riots religious riots etc.
- ii) Maintenance of peace on national days and special occasions.
- iii) In unison with notables of the area and various pressure groups like traders and *Ulema* for maintaining peace and order in accordance with government policy.
- iv) Activation of Peace Committees at Police Station level to develop interfaith harmony between the people.
- v) Metal Detectors, Security measures adopted to guard sensitive mosques/*Imam Bargahs*.
- vi) Entry to all special events through Walk through Gates.
- vii) Installation of CCTV Cameras on all sensitive installations.
- viii) Re-organized CPLC.

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# COMBATING TERRORISM

The following measures in the counter terrorism strategy are being pursued by District Police:

- i. Activists of banned extremist organizations are closely monitored.
- ii. 4<sup>th</sup> Schedule list revised and updated on regular basis to include Afghan Trained Boys (ATBs), Returnees of Afghan Prisons (RAPs) and Lal Mosque Elements (LMEs).
- iii. Action against misuse of loud speakers, wall chalking and Hate Material.
- iv. Crack down on *Chanda* collection by banned organizations.
- v. Special duties deployed on the mosques and other places of worship at the time of prayers.
- vi. Local media & TV Channels have been sensitized regarding Government Policy/action in combating terrorism.
- vii. Coordination with other agencies.
- viii. List of all stolen/snatched mobile phones to be shared with mobile phone operators for IMEI tracking on an ongoing basis.

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# SECURITY OF KEY INSTALLATIONS AND FOREIGNERS

## Free Registration of Cases

The Registration of FIR should be based on the principle of free, fair and forthwith documentation of information. The concept of "*Free Registration of FIR*" is being put forward as a tool of cultural transformation.

- i. Open door policy-establishing complaint centers and holding Open *Katchehries* up to SHO level.
- ii. At District Level complaint cell has been established to monitor the progress in each case/complaint.
- iii. An application containing the grounds based on cognizable offences is made, cases should immediately, be registered under the relevant provisions of law.
- iv. In case of complaints from sub-division, supervisory officers, SDPOs and SHOs shall also be dealt with departmentally for poor supervision. Letter of displeasure/SCN for failure of command are being issued.
- v. Rescue 15 Centers being established shall also function as reporting center.
- vi. The wireless control shall maintain a register. All offences, incidents of theft, robbery/Dacoity and Auto Theft shall be recorded in that register. The operator of wireless control submitted a copy of his report to the District Police Officer every morning.
- vii. If a report constituting a cognizable offence is reported and its registration is avoided or omitted by SHO or the senior police officer present in the police station at time of receipt of complaint and the moharir shall render themselves liable to the imposition of punishment of major penalty as laid down in the E&D rules 1975.

## Fair and speedy investigation

- i. Superintendent of Police investigation has been appointed as head of investigation wing. Transparency and fair play are the main objectives in conducting investigations of the cases.
- ii. The investigation officers adopt different techniques which are cases specific. Such method rarely produces any evidentiary leads. The techniques like thorough interviews and interrogations, surveillance and various tests are important tools of investigation.
- iii. Hard effort are being materialized for submission of challan within stipulated period of time.
- iv. Early trial of criminal cases ensured through vigorous prosecution.

- v. Complete/Incomplete challan and interim reports u/s 173 Cr.PC will be submitted in courts within stipulated period of time.
- vi. Investigation teams will be constituted in Kidnapping for ransom cases.
- vii. Refresher courses are being conducted for investigating officer with the help of judiciary and prosecution department.

### **Prevention of Crime**

- i. Check criminal record of previous five years.
- ii. Identified gangs of robbers and Auto snatchers and re-arrest them, get their bails cancelled and prosecute them successfully.
- iii. Utilization of preventive laws.
- iv. New history sheets should be opened with effective supervision by SDPOs who should registered their personal comments it.
- v. Preparation of photo albums by CRO.
- vi. Establishment of street crimes squads.
- vii. Intelligence sharing with special branch/CTD.
- viii. Identifying crime hot spots, timings, locations, patterns.
- ix. G.Os Patrolling between 6:00 PM to 1:00 AM.
- x. Display of photographs of criminals at conspicuous places, police station, newspapers and T.V etc.
- xi. Emergency/Search lights provided to SDPOs/SHOs to use during patrolling Rural Area.
- xii. CCTV surveillance of shopping mall/high risk areas/streets.
- xiii. Utilization of Punjab Highway Police for *Naka Bandi* and General Hold Up.

### **Improvement of Police Image**

For enhancing the Public confidence in police, following measures are being taken:

- i. Open Course are being held regularly at DPO, SDPO and SHO level to attend public complaints.
- ii. Rescue 15 is functional around the clock.
- iii. Close liaison with media to project the soft image of police.
- iv. Achievements of police are being publicized.
- v. Prompt/free registration of cases.
- vi. Meaningful/visible patrolling to restore public confidence and minimize crime.
- vii. Prevention of public peace and ensuring safety of citizen.

- viii. Ensuring fair investigation of cases.
- ix. Complaint Cell has been established in DPO office.
- x. Organization of seminars, workshops and surveys on police image.
- xi. Citizen feedback system reorganized CPLC.
- xii. Front Desk Established at PS Level.

### **Change in Thana Culture**

- i. In order to improve the image of Police in general public, change in “Thana Culture” is indispensable. In order to achieve this goal, a well-furnished reception room has been constructed at each police station to provide the complainants friendly and congenial environment.
- ii. Upper Sub-ordinates have been posted as D.O at all Police Stations to deal with the public.
- iii. Strict accountability is being ensured. Complaints against police personnel are decided on priority basis and delinquents are being punished adequately.
- iv. District Complaints Cell & PCA are exercising their role effectively.
- v. Free and genuine registration of FIRs.
- vi. Rapid arrest of accused persons/criminals.
- vii. Timely submission of *challan* within stipulated period.
- viii. Liaison with prosecution branch.
- ix. Refresher Course for investigation officers.
- x. Front Desk Established at PS Level.

### **Community Policing**

Community policing based on the broader, collective, corrective and community based action of police. It is an innovative way of identifying the cause of the problems and solving these problems with active participation of the public. It is combination of management philosophy and a new way to do the working of policing. The committee has been established at *Mohallah* level/Union level/Tehsil level and district level. The members of these committees are volunteers, people of good repute, non-controversial, non-political, neutral persons having respect and credibility. Moreover, 109 *Mohallah* Committees (538 members) has been established at PS level.

### **Good Behavior with the Public**

Public cooperation is of paramount importance for intelligence collection, combating crime, maintaining Law and Order and delivering justice. Its importance is increased particularly during *Muharram*, *Ramzan* or other periods of religious significance or political

turmoil. With this objective one can under estimate the significance of police-public relationship. Therefore, we aim to keep ourselves in constant contact with media-men NGOs workers, public representatives, members of Peace/*Mohafiz* Committees and such other people representing the cross section all segments of society.

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# STEPS TAKEN FOR IMPROVEMENT OF PERFORMANCE AND EFFICIENCY

## Police Station Buildings

i.	Total PSs	24
ii.	P.S in official buildings	22
iii.	Newly constructed PSs	2
iv.	PSs in Rented buildings	1
v.	PSs without proper buildings	3

## Newly Constructed Building PSs

- i. PS Derawar
- ii. PS City Ahmadpur

## PSs in Rented Building

- i. PS Inayati.

## PSs without proper Building

- i PS Sadar Yazman  
(Building is the property of Health Department)
- ii PS City Hasilpur  
(Building is property of PS Sadar Hasilpur )
- iii PS Dhoor Kot  
(Building of Irrigation Department)

## Optimum Utilization of Financial Resources / Financial Discipline.

In order to streamline the budget allocation, the following measures have been adopted:

- i. Budget allocated has been divided by 12 months and steps have been taken to distribute the same proportionately through the year.
- ii. The Moharrir, SHO and other Branch Incharges have been made responsible for the correctness of the bills.
- iii. Establishment of Shops/Plazas, to generate funds for the welfare of constabulary.

## **Accountability**

Effective police accountability is essential for improvement of policing culture in district.

- i. Formal and Informal are being by DPO and SDPO.
- ii. Disciplinary actions are being initiated under E&D Rules and legal action under provisions of the Police Order 2002 against the delinquent officials.
- iii. Surprise inspections of police stations are being conducted and delinquent officers are being punished.

## **Computerization**

The following It related projects are initiated in this regard:

- i. Transfer/posting record system.
- ii. Development of district website daily crime report system.
- iii. Installation of Web-based IGP's Open *Katchehry* Software interlinked.
- iv. Driving licensed system.
- v. Human Resource Management System Established.

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# **WELFARE OF THE FORCE AND PROJECTS BEING IMPLEMENTED**

The following steps have been taken at district level for welfare of the force and their families (01.07.2016 to 30.06.2017)

## **a) Financial Aid to Police Force and Widows**

During the current financial year, special attention was paid to the welfare of the police force and the maintenance for widows Rs.65,00,000/- in 44 cases.

## **b) Welfare of widows of martyrs of Police force.**

This important aspect of the welfare of the force is never ignored and on the eve of Eid-Day and 23 March in the year 2016-17, an amount Rs.3,36,000/- was distributed to widows/legal heirs of 28 Martyrs of police force.

## **c) Educational Scholarships for the children of employees.**

During the current financial, an amount of Rs. 10,70,471/- was paid to college going children of the police employees which has boosted up the morale of the force and encouraged the students.

### **Implementation of inspection schedule and follow up.**

- i. Inspection schedule is being implemented in true spirit.
- ii. DPO/SDPOs are observing the schedule of informal inspection as under:
  - a. Informal Inspection of one PS of any Sub-Division once a week by the DPO
  - b. Informal inspection of all the PSs of a Sub-Division by the respective SDPOs in a month.

### **Inspection System for Vehicles**

Vehicle inspections have been started as per format issued by the DIG/Tele vide T.P. Message No.5907-50/Tele/T dated 24.6.2005, as per following schedule:

- |                         |   |
|-------------------------|---|
| a) Daily Inspection     | Lines Officer and Reserve Inspector                           |
| b) Weekly Inspection    | A Gazetted Officer after Weekly General Parade on each Monday |
| c) Monthly Inspection   | DPO   |
| d) Quarterly Inspection | The Range DIG other than above inspections                    |

## STEPS TAKEN TO RAISE THE IMAGE AND OPERATIONAL CAPABILITY

- i. Pro-active policing.
- ii. Close public contacts through open *Katcheries*.
- iii. Open door policy to ensure redressal of grievances of public at all levels.
- iv. Establishment of PCA (Police complaint Authority).
- v. Regular *Darbars* in police lines to motivate police force.
- vi. Establishment of Resuce-15 centers at BWP, HSP, APE & Yazman.
- vii. Training programme to train police officials on practical aspects of policing in police lines (raids patrolling, *nakabandies* weapons handling).
- viii. Improvement of Traffic Discipline.
- ix. Firing practice to 45 % of total Force.
- x. Distribution of cash rewards in *Darbars*.
- xi. Installation of computers containing records of stolen vehicles/motor-cycles at Rescue-15 Center, Pull *Pacca*.
- xii. Improve courtesy, behavior and professionalism with more emphasis during training and service delivery
- xiii. Display the code of conduct statement in all our Police Stations.
- xiv. Arranging of walks and holding of open *Katcheries*.
- xv. Establishment of Reporting Crime Centers in each Police Station.
- xvi. Getting feedback from the public through comment cards and comment boxes.
- xvii. Increase the level of interaction and co-operation with the community and other agencies.
- xviii. Front Desk established at PS Level.

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## **MOTIVATION OF POLICE FORCE**

- i. To ensure the best possible security to life property and honour of the people through effective Crime Control. Strategy interaction to ensure maintenance of Public Order. Through Professionalism, dedication
- ii. Merit based transparent reward system
- iii. Posting/transfer on the basis of performance
- iv. Welfare-oriented project like scholarships for the sons/daughters, dowry funds, schools bus
- v. Ensure better living conditions/environments
- vi. Establishment of Canteen in Police Lines
- vii. Provisions of proper mess facilities
- viii. Monthly DARBAR to be held regularly
- ix. Monthly meeting with the official staff

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# STRATEGY FOR NEXT YEAR TO IMPROVE POLICE PERFORMANCE

- i. Community policing.
- ii. Fixation of time by SHOs and SDPOs for hearing public complaints
- iii. Revival of village headman and *chowkidara* system
- iv. Establishment of provisions of officials/residential
- v. Accommodation
- vi. Refresher courses for upper and lower subordinates
- vii. Police pickets at vulnerable places
- viii. Increase in strength
- ix. Provision of officials/residential accommodation
- x. Provision of sophisticated long ranged arms and ammunition and other modern gadgets
- xi. Shift System/decrease in duty hours

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## NEW INITIATIVES

Sr.	Initiative	Features	Result Achieved
1	Citizen Feedback	Feedback Regarding CMS, PSRMS, Rescue 15, DLMIS, Police <i>Khidmat Markaz</i> , Police Officials.	Direct contact with the complainants for Feedback and resolving their issues on top priority, not even a single complainant is missed without resolving issues.
2	Helpline number	Dedicated Helpline number. 0341-1001515	Pena flex regarding this helpline number were posted in All police stations for Public for any issue, complaint or any other legal opinions.
3	Police Welfare Branch	In Service, retired and <i>Shuhada's</i> Family welfare. Helpline Number 0349-1001515	Providing welfare services to all <i>Shuhada's</i> Families, In Service and Retired officials at their door step on priority by calling on Helpline number.
4	Driving Training School	Driving and Traffic symbols learning	Increased awareness, more practice, and better driving record under supervision of Trained staff of police officials.
5	RO Plant	Clean water	Supply of Clean Water to Police officials to avoid diseases and for their better health so they can perform duty more efficiently.
6	Up gradation of Dispensary	Health & better opinions	Providing more medicines, better opinions & better services regarding health for Police officials and their family members.
7	Up gradation of Rescue 15	Quick Response on Emergency Call	Quick response of Police officials to Complainants and providing better satisfaction by resolving their issues.
8	IT Room	Monitoring of IT Initiatives	Monitoring of PSRMS, CMS, Hotel eye, AVLS, TRS and Front Desk Cameras for good performance and removing negligence's.
9	Front Desk	CMS, PSRMS, TRS	Centralized online record keeping of all Police Stations, Better Complaint Dealing by SA's and finalize by IO's within 3 days with satisfaction of complainant.
10	Police <i>Khidmat Markaz</i>	Character Certificate, Driving learners and licenses, other complaints	Providing all initiatives of Punjab Police under a single roof with better environment and Well-Educated Staff.

In the end, the cooperation and coordination of elected member of legislated assemblies, community based organizations, intelligence agencies (civil and army) and judiciary may culminate into the success of this effort for the year 2016-2017 and the district may become a symbol of peace & tranquility for all the times to come.

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