

# **ANNUAL POLICING PLAN**

**For the Calendar year 2023-2024**  
**(Chapter-IV, Article-32 of Police Order-2002)**



**DISTRICT RAWALPINDI**

**City Police Officer**

**Rawalpindi**

## **INTRODUCTION**

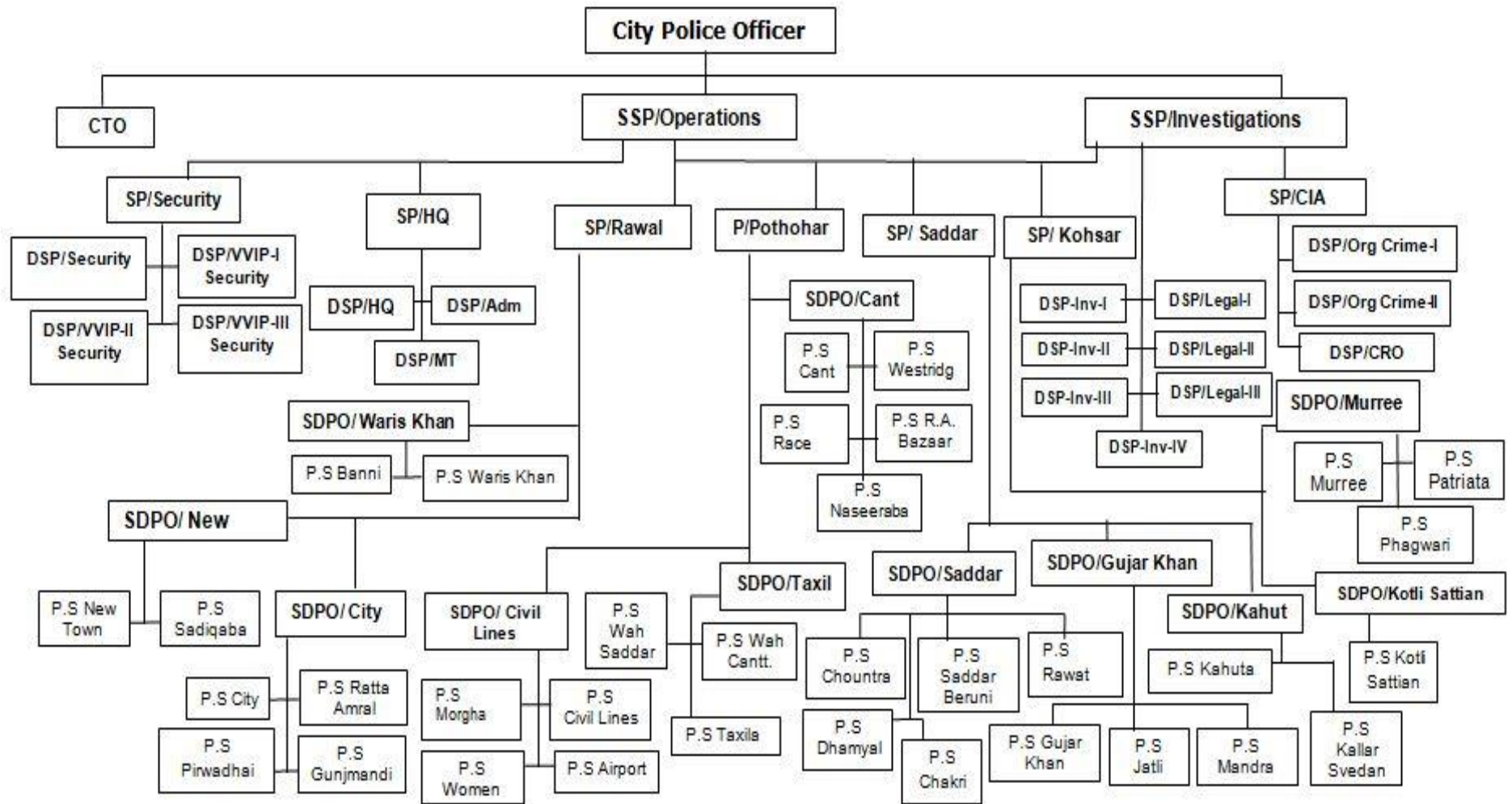
1. This plan indicates the objectives of policing in District Rawalpindi for the financial year 2023-24 with specific targets to be achieved and the distribution of financial and other resources, which are likely to be available during the year. This plan also highlights mechanism for achieving our planned targets. This plan also discusses the requirement of resources to work effectively. The policing targets and demand for resources has been based on the analysis of preceding three years. This plan also highlights the mechanism for proper distribution and utilization of the available resources.

2. **District Details.**

- a. Rawalpindi city lies in the north of Punjab Province. It is situated on the southern slopes of the North Western extremities of the Himalayas. It contains the Murree hills, the Chief hill station in the Punjab, which is a famous tourist spot. The main tribes of the district are the Rajputs, Syed, Khattar, Sheikh, Ghakkars, Awans, Gujjar, Abbasi, Khawaja, Bhatti, Chauhan, Mir, Butt, Lone, Wain, Mughals, Qureshi, Rawal, Arain and Satti. 90% Punjabi Language and 10% other languages are spoken in the district. English is also understood and spoken by the sizeable educated population.
- b. Rawalpindi Division consists of District Rawalpindi, Attock, Jhelum and Chakwal. Rawalpindi District is the Regional Headquarter of the Rawalpindi Range and consists of 7 Tehsil i.e Rawalpindi, Taxila, Gujar Khan, Kahuta, Kallar Sydan, Kotli Sattian & Murree. This district has an area of 5286 km<sup>2</sup>. For the purpose of effective crime control and efficient maintenance of law and order, the district is divided into Divisions. The urban area is divided into Rawal and Potohar Divisions respectively and SP Saddar Division and SP Kohsar Division supervise the rural divisions. These SP's are directly under the supervision of the SSP/Operations. For the VVIP security, one post of SP Security and three DSPs are sanctioned, which are fully functional. CPO Rawalpindi is overall commander of Rawalpindi District.

## ORGANOGRAM FROM CPO TO SHO

The organizational set up of the District Rawalpindi police is as under:



- For operational matters      - SSP/Operations|
- For Investigation matters    - SSP/Investigations

Population - about 23 Millions

Area - 5286 km<sup>2</sup>

**DIVISIONS/SUB-DIVISIONS/POLICE STATIONS**

Divisions	Rawal	Potohar	Saddar	Kohsar
<b>Sub Divisions</b>	<ul style="list-style-type: none"> <li>• Waris Khan</li> <li>• City</li> <li>• New Town</li> </ul>	<ul style="list-style-type: none"> <li>• Cantt</li> <li>• Civil Line</li> <li>• Taxila</li> </ul>	<ul style="list-style-type: none"> <li>• Saddar</li> <li>• Kahuta</li> <li>• Gujar Khan</li> </ul>	<ul style="list-style-type: none"> <li>• Murree</li> <li>• Kotli Sattain</li> </ul>
<b>Police Stations</b>	<ul style="list-style-type: none"> <li>• PS Waris Khan</li> <li>• PS Banni</li> <li>• PS City</li> <li>• PS Ganjmandi</li> <li>• PS Pirwadhi</li> <li>• PS Ratta Amral</li> <li>• PS New Town</li> <li>• PS Sadiqabad</li> </ul>	<ul style="list-style-type: none"> <li>• PS Cantt</li> <li>• PS Westridge</li> <li>• PS RA Bazar</li> <li>• PS Race Course</li> <li>• PS Naseerabad</li> <li>• PS Civil Line</li> <li>• PS Morgah</li> <li>• PS Airport</li> <li>• PS Women</li> <li>• PS Taxila</li> <li>• PS Saddar Wah</li> <li>• PS Wah Cantt</li> </ul>	<ul style="list-style-type: none"> <li>• PS Saddar Berooni</li> <li>• PS Dhamyal</li> <li>• PS Chakri</li> <li>• PS Chountra</li> <li>• PS Rawat</li> <li>• PS Kahutta</li> <li>• PS Kallar Sayedan</li> <li>• PS Gujar Khan</li> <li>• PS Mandra</li> <li>• PS Jatli</li> </ul>	<ul style="list-style-type: none"> <li>• PS Murree</li> <li>• PS Patriata</li> <li>• PS Phagwari</li> <li>• PS Kotli Sattain</li> </ul>

**PRESENT STRENGTH**

Strength	Categories										
	CPO	SSP	SP	ASP/ DSP	DSP/L	INSP/L	INSP	SI	ASI	HC	Cs
<b>Sanctioned</b>	1	2	7	28	3	14	99	649	795	1149	6381
<b>Available</b>	1	2	4	24	1	0	101	491	714	1138	6268
<b>Shaheed</b>	-	-	-	-	-	0	2	8	4	11	46
<b>Died (In Service)</b>	-	-	-	-	-	0	5	26	18	10	97
<b>Total on pay Roll</b>	1	2	5	22	1	0	88	439	711	1066	6496
<b>Shortage</b>	-	-	3	4	2	14	2	158	81	11	375

## LOGISTICS

(Total Nos. of arms, ammunition and vehicles)

<b>Ser</b>	<b>Type of Arm</b>	<b>Quantity</b>	<b>Ammunition</b>
1.	Rifle G-III	629	152906
2.	SMG 7.62	2048	259120
3.	Rifle Semi 7.62	887	-
4.	MP5-A2	769	61725
5.	Stain Gun 9mm	127	-
6.	Army Universal Gun	8	01
7.	LMG-1-A3	10	13373
8.	Mortar gun 60mm	1	14
9.	Shot gun 12 bore	517	6394
10.	Revolver 38 special	396	36149
11.	Revolver 45.5 bore	293	40004
12.	Revolver 38 bore old	2	216
13.	Revolver 32 bore old	2	-
14.	Rifle 303 (M-4)	775	-
15.	Light Pistol	13	-
16.	Rifle 410 bore	454	-
17.	Rifle 22 bore	2	-
18.	Rifle DP	13	-
19.	Swords	5	-
20.	Pen Pistol- light	72	169
21.	Pistol 9mm NP 22	10	-
22.	Bullet proof jacket	1810	-
23.	Launcher Grenade	51	20
24.	Brita Pistol 9mm	554	-
25.	Glock Pistol 9mm	117	-
26.	12 Bore Gun Single Barrel	13	-
27.	12 Bore Short Gun Double Barrel	13	-
28.	Bullet Proof Helmet	1752	-
29.	Pistol 30 Bore	42	-
30.	Rifle 303 Bore (Darrah made)	60	-

**TYPES & NO'S OF VEHICLES**

<b>No.</b>	<b>Types of Vehicles</b>	<b>No of Vehicles</b>
1.	Cars	12
2.	Jeeps	12
3.	Vigo/Double Door	37
4.	Foton Tunland	21
5.	Pick Ups District Police	111
6.	Pick Ups Elite	71
7.	Buses	14
8.	Prisoner Vans	22
9.	Trucks	3
10.	Brake Down	1
11.	Ambulance	2
12.	Mobile Canteen	2
13.	Mobile Khidmat Markaz	1
14.	APC Vans	2
15.	Mobile Labs	3
16.	Coasters	2
17.	Water Tankers	3
18.	Water Cannon	1
19.	Crane	1
20.	Motor Cycles	388

## **DISTRICT OBJECTIVES OF POLICING**

The broad parameters of policing which we intend to materialize as briefed above but the detailed objectives of policing in the district that will include some Rawalpindi-specific issues are mentioned here in detail. These objectives are:

### **a. Protect life, property and liberty of citizen.**

- Efficient prevention and effective detection of crime in the district.
- Eradication of terrorism.
- Maintenance of public order in the district.
- Providing security to the life and property of the people of the district.
- Ensuring Security of the religious places, processions etc.
- Arranging the security of all the festivals and public celebrations etc.

### **b. Preserve and promote public peace.**

- To ensure that there is no illegal detention in the police stations.
- To ensure that the accused are not subjected to torture.
- To look after the just needs of the accused in police custody.
- Ensuring fair investigation of cases.
- Meaningful/visible patrolling to restore public confidence and minimize crime.
- Open Kacheries are being held regularly at City Police Officer level to attend and address public grievances.
- Citizen feedback system.
- Establishment of Complaint Centre.

### **c. To improve Police efficiency.**

- Establishment of Complaint Centre.
- Improving relationship with the community through elected representatives, Ulamas, various committees and other local bodies.
- Mechanism of appreciation certificates and cash rewards on best performance and good work and strict departmental action/punishment on any kind of misconduct, inefficiency and lethargic attitude during performance of official duties.
- Utilization of modern equipment and I.T skills for effective crime control of access to previous history of criminal gangs and their activities.
- Transfer/ Posting of officers/ officials are solely made on merit.
- Coordinating effectively with the police of the adjoining districts.
- To achieve internal efficiency through optimum distribution and utilization of available resources.
- Establishment of Resource Management Centre in Police Lines, Rawalpindi.
- Establishment of Police Khidmat Markaz at Murree, Kahutta, Taxila and Gujar Khan.
- Establishment of Mobile Khidmat Markaz.
- Establishment of Police Khidmat Counters at BBH, DHQ, Holy Family Hospitals & THQ Hospitals Taxila & Gujar Khan.
- Police Training School (Short Courses, Capacity Building Courses etc).
- MOUs with Schools / Colleges / Health Laboratories.
- Establishment of Command & Control Room centre in City Police Office.
- Establishment of well defined Investigation Facilitation Centre and CRO Branch.

- Establishment of Welfare Branch.
- Withdrawal of Police Personnel from non-operational units and their posting to Police Stations and Police Pickets.
- Formulation/implementation of four policies relating to transfer/ posting, Award & Reward, leave and punishment Matrix.
- Formulation/implementation of Centralized Patrolling/Picketing Plan for Dolphin Squad, Muhafiz Squad, Tactical Action Group to ward off crime & equipping of Dolphin Force with body cam.
- Refurbishing of Martyr's Memorial & Quarter Guard in the Police Line.
- Introduction of Youth Engagement Programme of Punjab Police, registration of Volunteers in Police (VIP) & Friend of Police (FOP).
- SOP has been evolved containing the pre-requisites for registration of each FIR.
- E-tagging in all police stations and CPO Office complaint cell.
- Daily Open Court in CPO Office.
- 03 Special Initiative Police Stations (SIPS) i.e. Cantt, Saddar Barooni & New Town.
- Segregation of Investigation and operational work in all Police Stations down to beat level.
- Installation of tracker in vehicles to ensure proper patrolling and economy of fuel.
- Police Lines Entrance Gate Renovation-Access Control System.
- Leveling and beautification of lawns in the Police Lines.
- Waiting Room CPO Office (Rawal Lounge).
- Auditorium in Police Lines.
- New Model Barracks for 350 personnel.
- Walking/Jogging track in Police Lines.
- Children Park.
- Renovation of mess for Police officials/officers.
- Renovation of well-defined Gym & Library in Jadeed Building.
- District Enforcement Wing.



**TARGETS TO BE ACHIEVED AND MECHANISM**

Ser	Category of Targets	Present Status (No./Percentage)	Expected Achievement of the Target (No./Ratio/Percentage)	Mechanism
1	Maintenance of Law & Order	At present Law & Order situation in district is normal by the grace of Allah Almighty.	Rawalpindi Police is laced with modern equipment, vehicles and anti-riot material and posses the capabilities to crush/ put down any emerging Law & Order situation.	Security orders are prepared by DSO under the supervision of CPO & SSP/Ops.
2	P.Os	33.5%	65% to 70%	Each & every PO has been individually marked to all the SHOs/ IOs.
3	Heinous Crime	During the period from 01.07.2022 to 30.06.2023. 2116 cases of heinous offences were registered and 1463 have already been challaned to court.	19% crime will be increased, 353 gangs have been busted during the period with the result the crime ratio will be reduced.	All out efforts are underway to curb the criminal & crime by way of effective patrolling and picketing plan revamping of Muhafiz Squad/Dolphin Squad. Theekri Pehra and combing operations with LEAs.
4	Capacity Building Training	Copy enclosed (Annex A)		
5	Welfare Projects	Copy enclosed (Annex B)		
6	I.T Initiatives	Copy enclosed (Annex B)		
7	Investigation	During the current year 28178 cases were registered and after completion of codal formalities upto 13236 reports u/s 173 Cr.PC have been submitted before the learned trial courts.	Ensure the provisions of section 173 Cr.P.C in both letter & spirit.	Obvious direction to SHOs/I.Os for conducting the investigation in each case in free, fair & impartial manner. Review of status of investigation in every crime meeting.
8	Any other	-	-	-

**FINANCIAL RESOURCES LIKELY TO BE AVAILABLE**

<b>Ser</b>	<b>Code/Head of Account</b>	<b>Amount (Total)</b>
1	Pay and Allowances	6678931872
2	POL	330281760
3	Investigation Cost	8269000
4	Transport	50523000
5	Machinery & Equipment	4073000
6	Furniture & Fixture	1304000
7	Others	88370000

## **COMMENTS BY CPO RAWALPINDI**

Rawalpindi Police is facing unprecedented challenges of great severity and magnitude. The District Police Rawalpindi is primarily concerned with combating terrorism, fending off increasingly desperate and well-equipped criminals, and striving to live up to the growing expectations of the general population. These problems have an impact on the police's administrative, operational, and strategic goals. All of these conceptualizations of crime are outlined in the Annual Policing Plan 2023–24, which also provides suggestions based on our social and cultural standards and the capabilities of the police department.

In our commitment to fostering a balanced police force, we have integrated contemporary policing principles into short courses at Police Lines. Through this training strategy, we aim to transform the culture within police stations. To achieve this, we have implemented policy guidelines, such as rapid case registration, police access checks, and a code of conduct for officers, alongside strategies to address issues like kidnapping for ransom and street crime. By utilizing cutting-edge control methods, our main focus is to prevent the escalation of crime, human rights abuses, and terrorism before they can spread further.

Our goal is to revolutionize the police force by shifting from a reactive Irish constabulary model to a proactive intelligence-led policing approach. This transformation involves comprehensive analysis of information, utilizing statistical data, and developing counter strategies accordingly. The primary responsibility for implementing these changes lies with the senior police command at the district level.

The Rawalpindi Police is dedicated to a comprehensive transformation, striving to become a highly professional, accountable, and service-oriented department that effectively upholds the law. We remain committed to eradicating criminals and terrorists, who pose a significant threat to the safety and well-being of the public, while honoring the sacrifices made by our brave police officers in combating the rampant crime that has afflicted our nation. Against this backdrop, we have diligently crafted the Annual Policing Plan 2023-24, which aims to recalibrate, revise, and evaluate our goals, objectives, and targets to effectively address the challenges that lie ahead.

**City Police Officer  
Rawalpindi**

# ANNEX “A”

## LIST OF TRAINING MODULE OF LOs OF DISTRICT RAWALPINDI FOR IMPROVEMENT OF INVESTIGATION SKILLS

### (TRAININGS CONDUCTED) IN 2023

Topic	Contents of Topic	Guest Speaker	Date
Inv... in Kite Flying cases.	Inv... in Kite Flying cases and relevant sections of Kite flying ordinance 2001.	Mr. Irshad Ahmad ADPP	11-01-23 12-01-23 30-01-23 31-01-23
Criminal laws Amendment Act 2021	Criminal laws Amendment Act 2021	Mr. Asghar Malik DDPP & Ishtiaq Ahmad Virk ADPP	30-01-23
PFSA (Collection and preservation of Evidences)	<ul style="list-style-type: none"> <li>• Importance of Evidences,</li> <li>• Types of material Evidence,</li> <li>• Preparation of parcels of PFSA related evidence,</li> <li>• PFSA demo,</li> <li>• Crime scene inv..</li> </ul>	Mr. Waqas Khalid (CSI)	24-05-23
1122	<ul style="list-style-type: none"> <li>• Role at the place of occurrence,</li> <li>• First Aid.</li> </ul>	Majid Abbasi (EMT)	25-05-23
Prosecution	<ul style="list-style-type: none"> <li>• Legal AID,</li> <li>• Case File,</li> <li>• Evidence in the Court,</li> <li>• Preparation of Challan/submission of challan.</li> </ul>	Mr. Zohaib Nawaz Bosal ADPP	31-05-23
Police Practical work	<ul style="list-style-type: none"> <li>• Missal writing,</li> <li>• Preparation of Challan,</li> <li>• Common mistakes during investigation.</li> </ul>	DSP/SDPO (New Town) Allah Yaar	05-06-23
Women Harassment	<ul style="list-style-type: none"> <li>• Women Harassment Act,</li> <li>• Women Rights,</li> <li>• Sexual harassment at work place,</li> <li>• Women protection Laws,</li> <li>• Child Marriage Restraint Act etc.</li> </ul>	Nabeela Aslam and Team (“PODA” Women’s Rights NGO).	06-06-23
Safe city	<ul style="list-style-type: none"> <li>• CCTV footage etc.</li> </ul>	Incharge Safe City RWP.  Umar Liaqat (PSCA)	07-06-23
Psychiatry	<ul style="list-style-type: none"> <li>• Public dealing,</li> <li>• Anger management,</li> <li>• Mental Health etc.</li> </ul>	Psychologist from BBH Rwp.  Dr. Aamir Sohail (Psychiatrist)	08-06-23

# ANNEX “ B”

## WELFARE PROJECTS AND ‘IT’ INITIATIVES RAWALPINDI DISTRICT

The Following IT Initiatives are functioning properly.

Sr.No.	Name of Software	Dealing Hand
1.	<b><u>Command and Control Center</u></b> Command & Control Center is established in CPO Office Rawalpindi to monitor and improve services like PUCAR-15, Vehicle Tracking System, Dolphin Tracking System, wireless control, front desk monitoring, lockup monitoring, SHO monitoring, PKM monitoring, SIPS monitoring, TAG & CPU monitoring, Hotel Eye, E-Gadget, Tenant Registration System, traffic management using WAZE, Rawalpindi Police App, crime hotspot monitoring using PTZ cameras, Rescue 1122 coordination, CPO Connect (111-CPO-RWP), AVLS monitoring, Biometric Attendance System, crime mapping, complaints monitoring, Harassment reporting unit.	Asfand yar Khan (HNT) (Incharge Command & Control) (0315-5231976)
2.	<b><u>Establishment of Police Welfare Markaz</u></b> Sixty online facilities are provided for the welfare of Police Ranks to eliminate intra corrupt departmental practices. This service has also been extended to all the Front Desks of all Police Stations and Police Posts. 16608 applications received, 14666 applications processed and 1942 are in progress.	Asfand yar Khan (HNT) (0315-5231976)
3.	<b><u>Establishment of Investigation Support Unit</u></b> Investigation Facilitation Center is established in CPO Office Rawalpindi to facilitate investigation officers providing facilities like Mobile data, CCTV, CRO data etc.	Shehzad Manzoor (SI) <b>0302-5853903</b>
4.	<b><u>Installation of Surveillance Cameras</u></b> 10 PTZ and 40 CCTV Cameras are installed in Crime Hotspots with 24/7 monitoring in Command & Control Centre.	Asfand yar Khan (HNT) (0315-5231976)
5.	<b><u>Installation of Audio Video CCTV cameras on Front Desks</u></b> Audio Video CCTV cameras are mounted on the front desks of all police stations to monitor how Front Desk Operators interact with the public, thereby enhancing the quality of public service.	Asfand yar Khan (HNT) (0315-5231976)
6.	<b><u>Rawalpindi Police FM 88.6</u></b> Rawalpindi police FM 88.6 is established to provide crime and traffic updates and awareness along with entertainment.	Noshaba Fiaz (STW) 0313-5237756
7.	<b><u>TAG Teams</u></b> Six vehicles mounted with CCTV Cameras are deployed for patrolling in crime pockets to reduce crime. Live tracking and monitoring is performed in Command and Control Center.	Talhi (T-SI) 0333-5896131
8.	<b><u>CPU (Central Picketing Unit) Teams</u></b> Four vehicles are deployed with tablets and internet, having facility of Zoom/Skype meeting, CRO record, AVLS, PUCAR 15 and SVAS (smart verification alert system) for picketing in crime hotspots.	Talhi (T-SI) 0333-5896131
9.	<b><u>Installation of Trackers</u></b> Trackers have been installed in all vehicles of Rawalpindi Police since January 2020. Their location is monitored live through the Command &	Noman Malal (HC) 0333-5681758

	Control Room. These Trackers have been instrumental for improving response time to 15 Emergency Calls and helped in reducing crime by ensuring presence of Police Vehicles in crime-hit areas.	
10.	<b><u>UAN: 111-CPO-RWP (276-797)</u></b> A Call Center with a UAN Number 111-276-797 (CPO-RWP) has been established in the Command & Control centre to facilitate citizens by connecting their calls with Rawalpindi Police officers. The facility is also used to obtain valuable citizen feedback regarding service like Special Initiative Police Stations, Police Khidmat Marakiz, Traffic Police Offices, Khulli Kachehri, TAG & CPU Teams, Mohafiz and Dolphin etc. All calls are recorded.150884 SMS and 69291 calls were made for feedback.	Asfand yar Khan (HNT) (0315-5231976)
11.	<b><u>SIPS – Model &amp; Extension</u></b> SIPS SOP for FIR Registration timeline, Loss Report, Advisory, Checklist, Arrest, Raid and Custody forms is implemented in all Police stations of Rawalpindi.	Asfand yar Khan (HNT) (0315-5231976)
12.	<b><u>Front Desks at Police Posts</u></b> Front desk facility is extended to all Police Posts of Rawalpindi.	Hammad Zafar (DPO) 0300-4858293
13.	<b><u>Biometric Attendance in PS and Police Lines</u></b> Biometric Attendance system is implemented to ensure the attendance of Police officials in Police Stations and Police Lines.	Hammad Zafar (DPO) 0300-4858293
14.	<b><u>Publishing Investigation/Inquiries List</u></b> The list of persons called for investigation/inquiries in Police Stations is published online through Social Media Accounts, Website and Rawalpindi Police app.	Mohsin (T-SI) 0303-5219067
15.	<b><u>Establishment of Police Khidmat Marakiz in Tehsils</u></b> Police Khidmat Marakiz are established in Tehsil Kahuta, Murree, Gujar Khan and Taxila, providing Khidmat Markaz's facilities for people of the respective tehsil.	Adnan Mehar (STW) (Incharge Licensing) (0336-5257683)
16.	<b><u>Establishment of Khidmat Markaz Traffic Headquarters Rawalpindi</u></b> Police Khidmat Markaz is established in Traffic Headquarters Rawalpindi, providing all facilities of Khidmat Markaz.	Adnan Mehar (STW) (0336-5257683)
17.	<b><u>Khidmat Markaz for Women</u></b> Rawalpindi Police established Punjab's first Police Khidmat Markaz for Women with all features of any Police Khidmat Markaz. Run by female Police Officers, PKM for women facilitates females in obtaining easy access to policing services.	Asfand yar Khan (HNT) (0315-5231976)
18.	<b><u>Tahaffuz Center for Transgenders</u></b> Rawalpindi Police established Pakistan's first Police Khidmat Markaz, for Transgender. For the first time in Pakistan, a Victim Support Officer from the Transgender community has been recruited by Rawalpindi Police, on contract, to deal with the crime/ Police Services and other matters related to Transgenders.	Asfand yar Khan (HNT) (0315-5231976)
19.	<b><u>Paperless licensing</u></b> Files and Forms are eliminated to facilitate the public coming for driving license related facilities.	Adnan Mehar (STW) (0336-5257683)
20.	<b><u>Automated driving test video recording system</u></b> An automated driving test video recording system is launched to eliminate malpractices in driving test, where live recording is captured during the driving test.	Adnan Mehar (STW) (0336-5257683)
21.	<b><u>Traffic management using Google Traffic</u></b> Traffic congestions are identified using the WAZE app, Google Traffic.	Waqas Naseer (STW) 0345-5656393

	Necessary measures are taken to resolve these congestions.	Sajid (TW) 0334-4215421
22.	<b><u>E-Challaning</u></b> Traffic Police in collaboration with Punjab IT Board, has digitized the system of Traffic Challan. Citizens will get a PSID (18-Digit) on their Traffic Challan Violation Ticket. Citizens can pay Traffic Challan online via Banking Channels by putting in the PSID in GoPb Biller.	Malik Noshad (STW) 0331-3772772
23.	<b><u>Online appointment system</u></b> An online appointment system is started to facilitate the public to avoid long queues.	Asfand yar Khan (HNT) (0315-5231976)
24.	<b><u>Extension of all Licensing Facilities in Taxila and Gujar Khan</u></b> All licensing facilities are extended in Tehsil Taxila and Gujar Khan, and now candidates can avail all licensing facilities like driving test, renewal, international permit and learners license.	Adnan Mehar (STW) (0336-5257683)
25.	<b><u>24 hrs.' Service for Licensing Facilities in PKM Traffic Headquarters Rawalpindi</u></b> Licensing facilities are provided round the clock in Traffic Headquarters Rawalpindi, now candidates can avail licensing facilities like renewal, international permit, and learner's license round the clock.	Hammad Zafar (DPO) 0300-4858293

#### **Expected Achievement of the Target**

All possible effort will be made to achieve the set targets and resources will be provided to streamline the short falls/lapses for quick completion of tasks.

#### **Mechanism**

IT trained professionals from Front Desk as well as from the Police Department has been assigned to achieve the above goals. Almost 90% work has been completed and remaining is expected to be finished till the end of the year.